MENTAL HEALTH RESOURCES FOR ISU EMPLOYEES

Below are some of the many mental health resources ISU WorkLife has identified that are ready and able to serve ISU employees.

MENTAL HEALTH SERVICES WITH ISU’S MEDICAL PLAN
Coverage for certain psychiatric, psychological, or emotional conditions as an inpatient or outpatient, accessed in person or through telehealth. Covered facilities include licensed and accredited residential treatment facilities and community mental health centers.
• Contact benefits@iastate.edu with questions regarding payment obligation or specific services

UGREAT SITUATION RESOURCES AVAILABLE

NATIONAL SUICIDE PREVENTION LIFELINE
24/7, free, and confidential support for people in distress.
• Call 988

YOUR LIFE IOWA
Your Life Iowa provides crisis service coordination, linkages to crisis screening, and mental health services 24 hours a day with Mobile Crisis Response Team (on-site, face-to-face mental health crisis services). Crisis Stabilization Community-Based Services (CSCBS) are short-term, five-day services designed to stabilize an individual experiencing a mental health crisis in the community. Information, referral, and counseling services are also available.
• Call (855) 581-8111, text (855) 895-8398 or use the online chat function on yourlifeiowa.org.

IOWA CONCERN HOTLINE
Offers information and referrals on legal education, financial concerns, stress counseling, and crisis/disaster. Available 24/7 at no charge. Iowa Concern Hotline is provided by ISU Extension and Outreach.
• Call 1-800-447-1985

EMPLOYEE ASSISTANCE PROGRAM (EAP) PHONE-BASED SUPPORT
Masters-level clinicians are available to talk 24/7/365 at no cost to you. This line can be utilized any time you have a question, issue, or concern.
• Call 1-800-327-4692

For immediate concerns about an individual’s safety or the safety of others, you are strongly encouraged to contact 911.
ONLINE RESOURCES AND TRAINING OPTIONS

WORKDAY LEARNING MENTAL HEALTH TRAININGS
Mental Well-Being for Faculty and Staff training provides information to navigate personal and community mental wellness.
• Visit Workday Learning and search "Mental Well-Being for Faculty and Staff"

LinkedIn Learning Mental Health Content
• Visit Workday Learning and search “mental health”

TAO (THERAPY ASSISTANCE ONLINE)
Provides instant access to tools that will help you navigate your mental well-being.
• Visit www.taoconnect.org/what_is_tao/us/ and log in with your ISU email

QUESTION.PERSUADE.REFER. (QPR)
Teaches you to recognize the warning signs of a suicide crisis and how to question, persuade, and refer someone to help.
• Visit extension.iastate.edu/humansciences/QPR

MENTAL HEALTH FIRST AID
An 8-hour training course designed to provide key skills to help someone who is developing a mental health problem or experiencing a mental health crisis.
• Visit extension.iastate.edu for sessions, as available

RESPOND TRAINING
An 8-hour training hosted by ISU Student Counseling Services that helps faculty, staff, and administrators feel better prepared for how to respond to students or colleagues who are in distress or experiencing a mental health issue.
• Visit counseling.iastate.edu for sessions, as available

NON-URGENT RESOURCES

ON-SITE COUNSELING
Free counseling on Iowa State’s campus provided by an Employee and Family Resources counselor.
• Call 1-800-327-4692 to set up an appointment

NAMI IOWA (NATIONAL ALLIANCE ON MENTAL ILLNESS)
Works to provide the tools needed by friends, families, and persons with mental illness of all ages.
• Call the helpline at 1-800-273-8255 or visit namiiowa.org

Looking for more information?
Email wellbeing@iastate.edu or visit wellbeing.iastate.edu and click on the Mental Health Resources tab.

April 2023